

For the Board Meeting of: 5/13/2021

Executive Summary

For the month of April, of course lock down unfortunately continues. The guys are continuing to work with insureds that have been sent notice of inspection letters to have them complete their interior portion using the virtual tool. When lock down is over they will have a pool of exterior inspections ready to go. The review project also carries on during the lockdown, but this time the guys are reviewing and updating farm policies exclusively. The guys have once again adapted to the situation but certainly wish for better days.

Update on Major Goal(s)

I have started meetings with department managers talking about cross-training. The enthusiasm is great and everyone feels there is a lot to be gained with this project. When I have met with all the department managers I will be putting together an overall scope to the project. Already I can see challenges with delivery whether it be group or individual in person or virtual.

Looking Ahead

Hopefully we will be coming off lockdown soon and Covid numbers will improve in the province so the guys can get back on the road. Once back on the road, we will be bringing back farm and commercial inspections as soon as deemed safe to do so. We will also be continuing to prioritize our backlog with underwriting's help to get out to the ones deemed most important. We are looking at starting to use our full virtual tool to as well to aid in tackling the backlog. In other exciting news looks like we will be partnering again with FarmRe on a new inspection system starting later this year (most likely in the 4th quarter). I have seen marketing videos of the product and am quite impressed and excited. FarmRe assures us that data transfer from our current system should be seamless.

Respectfully Submitted,

Bryce Clarke

“We make a difference in our communities.”

We are proud of the communities we are part of. We go out of our way to support them and make a lasting difference.

