

Loss Prevention Manager's Report

For the Board Meeting of: 2/11/2021

Executive Summary

In January the guys were off the road during the current lockdown. We will continue to be off the road again until the lockdown is over and we as a company decide to return to on-site visits. The return will at least start where we left off with the combination of virtual interior inspection and on-site exterior inspection. Hopefully if everything goes well we can expand inspections to include farm. The inspection review project in the meantime keeps the guys busy. As said before this has turned out to be an invaluable process. I am told by Warren that a positive underwriting side effect of inspections being what they are at the moment, is they have been able to catch up on reviewing inspections.

Other

We had in the budget this year to upgrade the inspector's tablets. We have been using Microsoft Surfaces and they have done us very well. They have been surprisingly durable giving us almost no trouble at all and lasting the last 5 years. That said, Owen's started to have some issues with his, so we are replacing them all at this time. I must say it's great to have our IT specialist Ryan here now for this as there are always some challenges that arise. On another note we finally received our shipment of HVAC filters that should last us about a year and a half. I will be changing them on a bi-monthly basis to continue doing all we can from a building stand point during the pandemic.

Key Factors

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Inspections Totals Previous			
	2021	2020	2019
Jan	0	127	143
Feb	0	101	119
Mar	40	42	120
Apr	0	0	123
May	0	0	143
June	0	0	116
Jul	0	0	157
Aug	0	0	135
Sep	0	0	128
Oct	0	11	146
Nov	0	110	132
Dec	0	64	98
Y.T.D	0	455	1462
Y. End	0	455	1560

	Month
Property	0
Farm	0
Commercial	0
Total	0