

For the Board Meeting of: 8/19/2021

Executive Summary

During the past month, things have slowed down as far as virtual meeting go. As most of you are aware, I have been recovering from knee surgery with some physio. Things are progressing well. I did have vacation the first week of August. It was nice to have a break and recharge. During this past month I have listened in on a Farm Re presentation on "The Path to Profitability". Also, Farm Re continues to hold virtual Auto Underwriting forums monthly. These meetings always provide information to help us stay up to date on any changes. As well, every 2 weeks Governance Solutions holds short sessions and I try to listen in on as many of these as possible. This month's sessions have been on "Three Tips for Making Virtual Board Meetings as (or More!) Effective than Meeting in Person" and "Equity, Diversity, and Inclusion: The Top 3 Actions Every Board Must Take and How to Take Them!". Lastly, I have continued to work with the nominating committee on the interview process and any administrative help they need.

Update on Major Goal(s)

The work on the compliance calendar continues.

Emerging or Future Issues

In the underwriting department, we are continuing to train and work with our newer staff. The team is working very well together. We have many people that have the potential for great careers in our industry.

Compliance Calendar

I have been continuing to update the Compliance calendar as items arise throughout this year. This document will become a valuable template to follow in the future. Below you will see a summary of June Items.

Compliance Topic	Description of Activity	Status
<i>Terrorism Report</i>	This is monthly report to FSRA	Completed
<i>Farm Re Earthquake Report</i>	Warren has submitted his property report	Completed

Compliance Topic	Description of Activity	Status
<i>Monthly MVR log</i>	This is downloaded from CGI monthly This is required as a record for possible MTO audit	Completed

Respectfully Submitted,

Barbara Dinnage

“We strive to be remarkable.”

By continuously working to be our best, we provide great service to our clients. We focus on constant improvements and finding ways to be better.