

BROKER BULLETIN

TO: All Brokers and Agents

DATE: December 18th 2023

FROM: Warren Ting, B.A. (Hons.), FCIP, CRM, ICP
Vice President, Underwriting

RE: New AI Inspection Services – CHRP Technologies

With AI technologies advancing all around us and moving towards the insurance industry, HTM Insurance is excited to implement a pilot project inspection service for our policyholders. We have partnered with CHRP Technologies (www.chrpotech.com) to enable self-inspections for selected homeowners risks. These inspections are similar to a virtual inspection, and no inspector will be physically present at the time of inspection. Policyholders will be walked through the process, and provided with a video to explain how it works. We will be beginning this week with a test run of selected policies.

If your staff or clients have any questions about the services, you can refer to the video at the please refer the FAQ at the following link: <https://chrpotech.com/faq/>. These inspections will take approximately 30 minutes for our insureds' time to complete. The following video also helps to explain the process:

<https://vimeo.com/user185726711/htmmobileexperience?share=copy>

If you have any further questions, please do not hesitate to reach out.