

For the Board Meeting of: 9/16/2021

Executive Summary

During the past month, things have slowed down as far as virtual meeting go. The 2 day Strategic Planning session was a meeting that contained excellent discussion. It is always an excellent feeling to be part of an organization that has strong leadership and caring for the staff. I am looking forward to the fall and sessions with OMIA will be starting up again. This month the nominating committee will be meeting for a summary of the processes taken and debrief on how things went. Letters have been sent to all the candidates to completed the interview process and outcome. The successful candidates have been sent the full board package.

Update on Major Goal(s)

The work on the compliance calendar continues.

Emerging or Future Issues

In the underwriting department, I will be participating with Warren in an audit process of our files. We will be working with K & E Mutual on a reciprocal agreement. This will lead to a bigger project that I will be developing in internal audit process. I am continuing to work on populating our Central Repository for the underwriting department.

Compliance Calendar

I have been continuing to update the Compliance calendar as items arise throughout this year. This document will become a valuable template to follow in the future. Below you will see a summary of June Items.

Compliance Topic	Description of Activity	Status
<i>Terrorism Report</i>	This is monthly report to FSRA	Completed
<i>Farm Re Earthquake Report</i>	2021 Auto Insurance Attestation	Due Sept 30
<i>Monthly MVR log</i>	This is downloaded from CGI monthly This is required as a record for possible MTO audit	Completed

Respectfully Submitted,

Barbara Dinnage

“We strive to be remarkable.”

By continuously working to be our best, we provide great service to our clients. We focus on constant improvements and finding ways to be better.