# Financial Report – February 28, 2022

Report prepared by Donna White, March 15, 2022

#### Summary

The income statement for February shows an underwriting loss of (\$221,288), \$1.3 million below the budgeted amount of \$1.1 million with a \$24,459 improvement from last month. Earned premiums were up 2.7% from last year, based on the unearned premium change year to date, an increase in accrued reinsurance premiums and an increase in direct written premiums of 3.0%. Our net claims incurred is the area with the largest variance compared to last year and to budget. Year to date at February 28<sup>th</sup> our net claims incurred are \$3 million up 146.7% from last year and 58.3% higher than budgeted. General expenses, in total, are over budget at \$2.1 million, with an overall 5.2% over budget. Market value of our investments did take a large hit in January with a \$1.3 million decrease in market value and in February an additional \$510 thousand reduction. Our investment income is off last year's results with a drop of 286% from (\$469 K) last year to (\$1,813 K) this year. This leaves us with a year to date net loss after our taxes of \$1.5 million compared to our budget of an \$892,984 profit. A quick reminder that this is very early in the year and without any significant losses our underwriting profit can quickly recover. In addition, market value fluctuations can be quite large and based on the volatility over the last couple of years, the values have returned within a few months.

#### Details – Balance Sheet

Cash and investments are up 12.2% from last year and 2.6% below budget because of the decrease in market value in January and February. Accounts receivable are down 11.4% from last year and are just 1.1% over budget. Reinsurance recoverable is down from last year and budget mainly due to the change in reinsurance recoverable adjustment at year end for IBNR. The only other notable variance is the amortization on Broker Acquisition compared to last year. This is a timing variance in 2021 and an adjustment was made in March 2021 to correct the accrual.

Assets now stand at \$86 million dollars, up 4.1% from last year and 3.2% below budget.

Liabilities are up 3% from last year to \$45.3 million and 4.1% over our budgeted amount. Unearned premiums are up 4.1% and commissions owing are up 6.9%. There are no notable areas other than you can see the income taxes payable is down 156% from last year due to the tax recoverable on our loss year to date. The largest variance to budget and last year is of course the refund due to policyholders that is under the Miscellaneous line under Other Liabilities.

#### Details - Income Statement

Direct premiums written has increased by 3.0% over the same period last year. This is 2.9% below budget expectations year to date.

After reinsurance costs, net earned premiums are up 2.7% from last year.

Reinsurance costs are up from 2021 with a portion of the variance being a correction to the reinsurance workbook in 2022.

When reviewing the claims and general expenses, please keep in mind the changes to our expense groupings. Last year we added some new expense accounts to enable us to provide the board and management more detailed information. When we add new accounts, we cannot show a direct comparison to last year, as last year's account is \$0 and this will continue for a year. By March, you will have a year over year comparison for each of these new accounts. I will highlight where the variance to last year is due to the change in accounts as we go through each section.

#### **Gross Claims Incurred**

Our underwriting loss year to date is a result of the increased claims incurred year to date of \$3.8.m, up almost 147% from last year's year to date net incurred claims of \$1m and 58.3% from our budgeted net claims of \$1.9 million. Our reinsurance recoveries have increased and our Net Claims Incurred are now \$3 million.

Net loss ratio to February 28th is 92%.

#### **Policy Acquisition Expenses**

When comparing year to date as of February the increase in 2022 is a timing difference in a couple of accounts. The CPC expense for 2021 was not accrued until March last year. The other variance is in the allocation of agency amortization in 2021 and this was also adjusted in March.

#### Salaries and Benefits

I did review salaries and benefits year to date compared to last year and the largest increase is in employee salaries. As we did receive our cost of living and payroll review increases effective January we will see increased salary and benefit costs this year.

#### Advertising & Donations

Advertising and donations are now 19.1% greater than last year and 93.8% higher than budgeted. A review of the advertising expense account shows that the largest cost was a payment to ad Home for work on branding and website design. This is one of our goals this year and I will review this account as some of these costs may be capitalized.

#### Depreciation

The 2021 depreciation expense was high in February as it included computer depreciation. Starting in March 2021, we split out the computer depreciation and are grouping it more appropriately with technology costs.

## **Building Expenses**

Real estate taxes are down 3.6% from last year and 38.2% below budget. The budget appears to be high for real estate taxes.

### **Technology**

Last year several new accounts were added in this section effective in March. When we review March financials, you will see the computer depreciation for 2021 will be adjusted.

# Risk Analysis & Prevention

Overall, the cost for risk analysis & prevention is 7.5% greater than the first two months of 2021, but 5.4% below budget. More travel expenses were considered in the budget but the pandemic held us back again.

# **Investment Income**

Investment income is down 286% with a significant (\$1.8 million) reduction in market value. Investment interest is up 13.4% over last year and 29.8% over budget. Dividend income is down 15.7% from last year and 82.8% below budget.

Our net loss before taxes is \$2 million and after an provision for tax recovery of approximately \$515k we currently have a net loss of \$1.5 million.

Balance Sheet as at February 28th

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ASSETS	2021	2022	% off Prior	2022 B	% off Budget
Cash & Investments					
Cash	5,155,720	7,146,481	38.6%	8,051,929	-11.2%
Accrued Interest	188,193	202,498	7.6%	202,074	0.2%
Investments @ Cost	47,197,438	53,503,089	13.4%	52,293,696	2.3%
Change in Market Value	2,427,191	819,200	-66.2%	2,788,547	-70.6%
	54,968,541	61,671,267	12.2%	63,336,246	-2.6%
Accounts Receivable					
Policyholders	8,401,840	7,865,673	-6.4%	7,781,728	1.1%
Due from Facility	426,583	<u>(45,424)</u>	-110.6%	(48,744)	-6.8%
	8,828,423	7,820,249	-11.4%	7,732,985	1.1%
Reinsurance					
Due from FM Re - Catastrophe Claims	725,967	259,425	-64.3%	292,000	-11.2%
Due from FM Re - Paid Claims	100,713	(248,383)	-346.6%	0	0.0%
Reinsurance Claims Reserves	5,027,200	4,199,597	-16.5%	3,967,446	5.9%
Reinsurance Claims IBNR	2,148,839	1,773,401	-17.5%	2,948,839	-39.9%
	8,002,719	5,984,040	-25.2%	7,208,285	-17.0%
Broker Acquisition					
Broker Purchase	568,000	568,000	0.0%	568,000	0.0%
Broker Acquisition - Amortization	(180,267)	(312,907)	73.6%	(378,901)	-17.4%
	387,733	255,093	-34.2%	189,099	34.9%
Building and Equipment					
Land	1,039,600	1,039,600	0.0%	1,039,600	0.0%
Building	5,635,326	5,635,326	0.0%	5,635,326	0.0%
Building - Accumulated Depreciation	540,052	680,932	26.1%	680,931	0.0%
	5,095,274	4,954,394	-2.8%	4,954,395	0.0%
Building Components	645,705	645,705	0.0%	645,705	0.0%
Building Components - Accum. Depreciation	<u>123,759</u>	<u>156,040</u>	26.1%	156,039	0.0%
	521,945	489,665	-6.2%	489,666	0.0%
Office Equipment	764 200	000 600	4.00/	901 E29	0.10/
Office Equipment Office Equipment - Accum. Depreciation	764,308 <u>282,449</u>	800,688 <u>360,642</u>	4.8% 27.7%	801,538 <u>361,356</u>	-0.1% -0.2%
office Equipment Accum. Depreciation	481,859	440,046	-8.7%	<u>301,330</u> 440,182	0.0%
	,	440,040	-0.770	440,102	0.070
Computer Equipment	794,708	819,261	3.1%	819,998	-0.1%
Computer Equipment - Accum. Depreciation	<u>547,838</u>	<u>658,811</u>	20.3%	<u>655,789</u>	0.5%
	246,870	160,449	-35.0%	164,209	-2.3%
Other Assets					
Deferred Policy Acquisition Expenses	2,847,835	2,991,027	5.0%	3,051,405	-2.0%
Deferred Income Taxes	130,000	120,000	-7.7%	130,000	-7.7%
Prepaid Expenses	91,507	72,097	-21.2%	91,507	-21.2%
Employee Payroll Deductions	(1,237)	<u>100</u>	-108.1%	<u>3,705</u>	-97.3%
	3,068,105	3,183,224	3.8%	3,276,617	-2.9%
	\$82,641,070	\$85,998,027	4.1%	\$88,831,283	-3.2%

Balance Sheet as at February 28th

	2021	2022	% off Prior	2022 B	% off Budget
LIABILITIES					
Accounts Payable					
Expenses Due & Accrued	462,468	497,051	7.5%	461,332	7.7%
Reinsurance Premiums Due	721,937	827,285	14.6%	708,066	16.8%
Employee Payroll Deductions	<u>0</u>	<u>28</u>	0.0%	<u>0</u>	0.0%
	1,184,405	1,324,364	11.8%	1,169,398	13.3%
Due to Brokers					
Contingent Profit Sharing	14,605	86,335	491.1%	100,000	-13.7%
Marketing Program	120,000	200,000	66.7%	101,600	96.9%
Commissions	<u>289,449</u>	<u>309,505</u>	6.9%	<u>356,707</u>	-13.2%
	424,054	595,839	40.5%	558,307	6.7%
Outstanding Claims					
Facility Claims	0	0	0.0%	0	0.0%
Gross Claims Outstanding	18,820,672	18,946,127	0.7%	17,556,312	7.9%
Gross Claims IBNR	<u>5,860,042</u>	<u>5,375,979</u>	-8.3%	<u>6,175,042</u>	-12.9%
	24,680,714	24,322,106	-1.5%	23,731,353	2.5%
Taxes Due					
Income Taxes	1,429,678	(803,827)	-156.2%	931,716	-186.3%
RST & HST	103,103	<u>121,082</u>	17.4%	<u>117,180</u>	3.3%
	1,532,781	(682,746)	-144.5%	1,048,896	-165.1%
UEP & Other Liabilities					
Miscellaneous	0	2,912,000	0.0%	0	0.0%
Premium Deficiency	0	0	0.0%	0	0.0%
Unearned Premiums	16,244,839	16,915,335	4.1%	17,110,699	-1.1%
	16,244,839	19,827,335	22.1%	17,110,699	15.9%
	44,066,793	<u>45,386,899</u>	3.0%	43,618,653	4.1%
SURPLUS					
Opening Balance	37,640,360	42,129,956	11.9%	44,319,646	-4.9%
Earnings during the Period	<u>933,918</u>	(1,518,828)	-262.6%	892,984	-270.1%
Ending Surplus	38,574,278	40,611,128	5.3%	45,212,630	-10.2%
	\$82,641,070	\$85,998,027	4.1%	\$88,831,283	-3.2%

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	2021	2022	% off Prior	2022 B	% off Budget
Premiums					
Premiums Written - Direct	4,264,371	4,391,343	3.0%	4,524,473	-2.9%
Premiums Written - Facility/Other	<u>29,044</u>	41,833	44.0%	<u>33,726</u>	24.0%
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Reinsurance Premiums	,, -	, , .		,,	
Reinsurance Ceded - Direct	590,717	787,757	33.4%	614,481	28.2%
Reinsurance Ceded - Other	<u>85,129</u>	<u>57,532</u>	-32.4%	45,474	26.5%
	675,846	845,289	25.1%	659,955	28.1%
Change in Unearned Premium					
Increase / (Decrease) in UEP	(1,148,776)	(1,308,076)	13.9%	(1,105,828)	18.3%
NET EARNED PREMIUM	4,766,345	4,895,963	2.7%	5,004,072	-2.2%
Policy Interest / Charges					
Pre-authorized Payment Revenue	80,721	85,936	6.5%	84,823	1.3%
NSF Fees	<u>0</u>	<u>2,275</u>	0.0%	1,048	117.1%
TOTAL INCOME	4,847,066	4,984,174	2.8%	5,089,943	-2.1%
Gross Claims Incurred					
Gross Claims and External Adjusting	1,016,778	3,720,403	265.9%	2,221,247	67.5%
Claims - Salaries	54,524	64,643	18.6%	60,308	7.2%
Claims - Benefits	12,803	16,518	29.0%	15,641	5.6%
Other Internal Claims Costs	1,201	127	-89.5%	20,568	-99.4%
Facility & Other Claims Cost	3,865	3,434	-11.1%	34,121	-89.9%
radinty & Other Glains cost	1,089,172	3,805,125	249.4%	2,351,885	61.8%
Reinsurance Recoveries	(131,453)	793,807	-703.9%	450,000	76.4%
NET CLAIMS INCURRED	<u>1,220,625</u>	3,011,318	146.7%	<u>1,901,885</u>	58.3%
Policy Acquisition Expenses					
Commission Expense	754,849	779,571	3.3%	791,366	-1.5%
Contingent Profit Sharing Commission (CPC)	0	100,000	0.0%	100,000	0.0%
Sales - Salaries / Remuneration	47,744	41,555	-13.0%	40,920	1.6%
Sales - Benefits	9,293	11,127	19.7%	9,386	18.5%
Broker Promotion & Advertising	0	0	0.0%	6,666	-100.0%
Agency Rent / Expenses / Promotion	4,103	3,198	-22.1%	15,716	-79.7%
Agency purchase amortization	0	18,940	0.0%	18,934	0.0%
Rating Costs / Broker Connectivity	1,025	11,258	997.9%	35,631	-68.4%
Less:	•	,		•	
Change in Deferred Policy Acquisition Expenses	(273,226)	(297,587)	8.9%	(183,486)	62.2%
Facility & Other Commission Revenue	16,824	4,246	-74.8%	10,091	-57.9%
NET COMMISSION EXPENSE	<u>1,073,417</u>	<u>1,258,988</u>	17.3%	<u>1,192,014</u>	5.6%

	2021	2022	% off Prior	2022 B	% off Budget
Directors Fees and Benefits					
Directors Fees	22,625	25,690	13.5%	25,037	2.6%
Benefits	10,190	12,346	21.2%	11,032	11.9%
	32,815	38,036	15.9%	36,069	5.5%
Professional Fees					
Audit Fees	6,000	6,000	0.0%	10,000	-40.0%
Legal Fees, Office Related	0	0	0.0%	417	-100.0%
Professional Fees	<u>2,373</u>	<u>254</u>	-89.3%	<u>3,617</u>	-93.0%
	8,373	6,254	-25.3%	14,034	-55.4%
Salaries and Benefits					
Underwriting / Admin - Salaries	212,403	251,037	18.2%	240,368	4.4%
Underwriting / Admin - Benefits	105,244	114,469	8.8%	<u>62,425</u>	83.4%
	317,646	365,506	15.1%	302,793	20.7%
Travel Expenses & Meals					
Travelling Expense	0	0	0.0%	692	-100.0%
Travel Directors	0	909	0.0%	2,243	-59.5%
Meals Expenses	<u>0</u>	<u>811</u>	0.0%	<u>1,062</u>	-23.7%
	0	1,719	0.0%	3,997	-57.0%
Advertising & Donations					
Advertising	20,767	24,651	18.7%	12,057	104.5%
Donations	<u>180</u>	<u>300</u>	66.7%	<u>816</u>	-63.2%
	20,947	24,951	19.1%	12,873	93.8%
<b>Conventions &amp; Annual Meeting</b>					
Non-OMIA Conferences	0	0	0.0%	756	-100.0%
OMIA Conferences	<u>0</u>	<u>0</u>	0.0%	<u>0</u>	0.0%
	0	0	0.0%	756	-100.0%
Education					
Education - Staff	2,380	728	-69.4%	5,482	-86.7%
Education - Directors	<u>100</u>	<u>373</u>	272.9%	<u>1,027</u>	-63.7%
	2,480	1,101	-55.6%	6,509	-83.1%
Depreciation					
Depreciation Expense - Building & Equipment	<u>58,132</u>	<u>42,040</u>	-27.7%	<u>42,211</u>	-0.4%
	58,132	42,040	-27.7%	42,211	-0.4%
Sundry / Other					
Sundry	661	2,025	206.6%	1,422	42.4%
Bad Debts	(45)	254	-666.6%	118	115.0%
Insurance	0	0	0.0%	(12)	-100.0%
Kitchen Expense	<u>1,026</u>	<u>714</u>	-30.4%	<u>1,468</u>	-51.4%
	1,642	2,993	82.3%	2,996	-0.1%

	2021	2022	% off Prior	2022 B	% off Budget
Membership Fees					J
Membership Fees	<u>48,675</u>	<u>45,869</u>	-5.8%	<u>47,142</u>	-2.7%
·	48,675	45,869	-5.8%	47,142	-2.7%
Government & Regulatory					
Premium Tax	17,974	19,157	6.6%	18,318	4.6%
Facility Association	0	0	0.0%	0	0.0%
RST Income	0	0	0.0%	(125)	-100.0%
Regulatory Assessments	<u>0</u>	<u>1,160</u>	0.0%	<u>0</u>	0.0%
	17,974	20,317	13.0%	18,193	11.7%
<b>Building Expenses</b>					
Real Estate Taxes	21,640	20,862	-3.6%	33,740	-38.2%
Fuel and Light	7,950	7,804	-1.8%	9,710	-19.6%
Janitorial and Cleaning	8,152	6,563	-19.5%	8,089	-18.9%
Repair and Maintenance, Building	<u>4,863</u>	<u>2,841</u>	-41.6%	<u>2,478</u>	14.7%
	42,606	38,070	-10.6%	54,017	-29.5%
Office Expenses					
Postage	12,959	9,808	-24.3%	12,586	-22.1%
Telephone	9,505	9,143	-3.8%	9,791	-6.6%
Printing, Stationary and Office	<u>5,098</u>	<u>5,593</u>	9.7%	10,241	-45.4%
	27,562	24,544	-10.9%	32,618	-24.8%
Technology					
OMIA - Stats - IT Costs	12,087	13,380	10.7%	8,518	57.1%
Insurance System Fees	130,590	140,766	7.8%	128,750	9.3%
IT Contractors	2,441	13,771	464.1%	8,334	65.2%
IT Supplies	1,055	3,472	229.1%	1,666	108.4%
Software and other License Fees	0	10,786	0.0%	23,334	-53.8%
Depreciation Expense - Computer	<u>0</u>	<u>18,749</u>	0.0%	21,068	-11.0%
	146,174	200,925	37.5%	191,670	4.8%
Risk Analysis & Prevention					
Loss Prevention - Salaries	65,933	72,043	9.3%	67,928	6.1%
Loss Prevention - Benefits	16,470	19,194	16.5%	18,019	6.5%
Purchase (Sales) of Fire Equipment	0	(260)	0.0%	(343)	-24.2%
External Inspection Expense	0	0	0.0%	0	0.0%
Inspection - Education	0	506	0.0%	941	-46.2%
Policy Underwriting Information	4,480	5,921	32.2%	7,454	-20.6%
Inspection - Travel / Expenses	<u>5,785</u>	<u>2,180</u>	-62.3%	<u>11,298</u>	-80.7%
	92,667	99,585	7.5%	105,297	-5.4%
Bank Charges					
Bank Charges	<u>21,143</u>	23,246	9.9%	<u>22,598</u>	2.9%
	21,143	23,246	9.9%	22,598	2.9%
GENERAL EXPENSES	<u>\$1,912,253</u>	<u>\$2,194,144</u>	14.7%	\$2,085,787	5.2%
Underwriting Profit / (Loss)	<u>\$1,714,189</u>	<u>(\$221,288)</u>	-112.9%	<u>\$1,102,271</u>	-120.1%

	2021	2022	% off Prior	2022 B	% off Budget
Investment Income					
Investment Interest Earned	111,185	126,116	13.4%	97,167	29.8%
Dividend Income Earned	1,132	955	-15.7%	5,547	-82.8%
Gain or Loss on Sale of Investments	0	(39,240)	0.0%	5,163	-860.0%
Change in Market Value Investments	(531,566)	(1,835,601)	245.3%	21,893	-8484.4%
Loss/Gain on Disposal of Assets	0	0	0.0%	0	0.0%
Portfolio Management Fees	49,522	<u>64,770</u>	30.8%	<u>41,396</u>	56.5%
	(468,771)	(1,812,540)	286.7%	88,375	-2151.0%
Net Profit / (Loss) before Tax	\$1,245,418	(\$2,033,828)	-263.3%	\$1,190,646	-270.8%
Income Tax Expense					
Income Tax Expense - Current	311,500	(515,000)	-265.3%	297,661	-273.0%
Net Profit / (Loss)	\$933,918	(\$1,518,828)	-262.6%	\$892,984	-270.1%