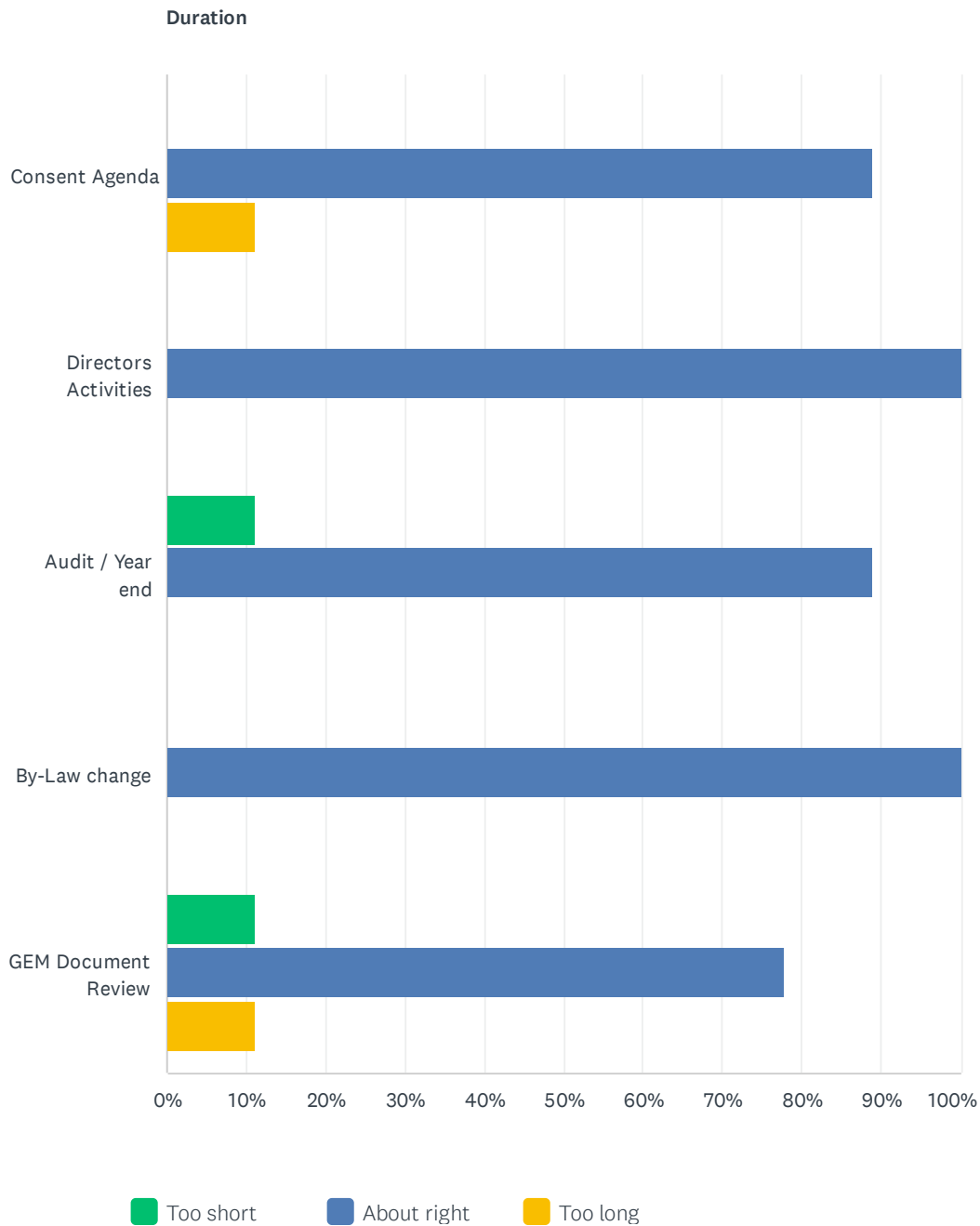


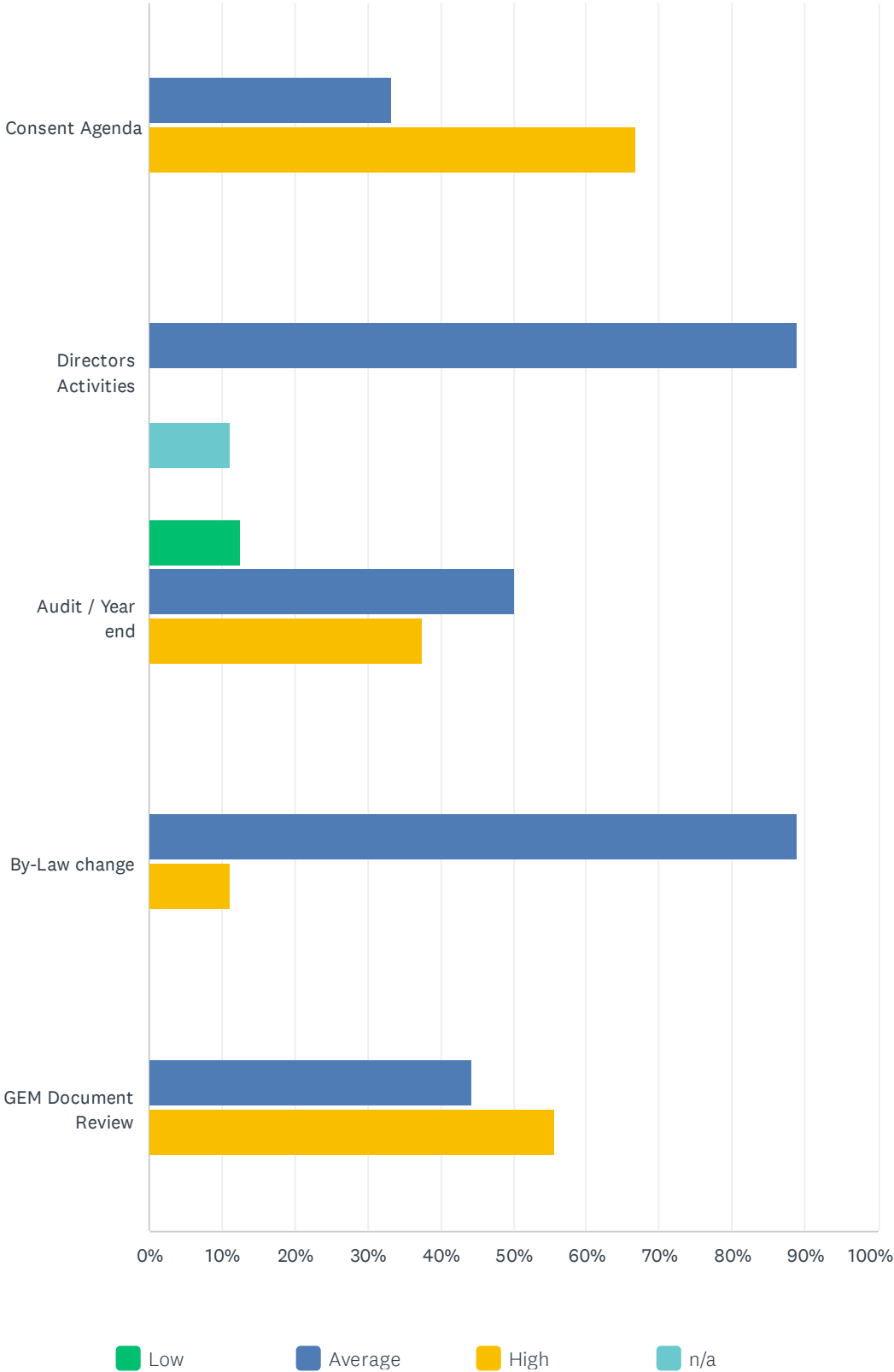
Q1 Please rate the following agenda items. Choose the quality of written and/or verbal information provided as well as the amount of that information. And finally, how was the discussion around the topic too detailed (operational) or not enough detail. Comment on anything you gave an unsatisfactory response to.

Answered: 9 Skipped: 0



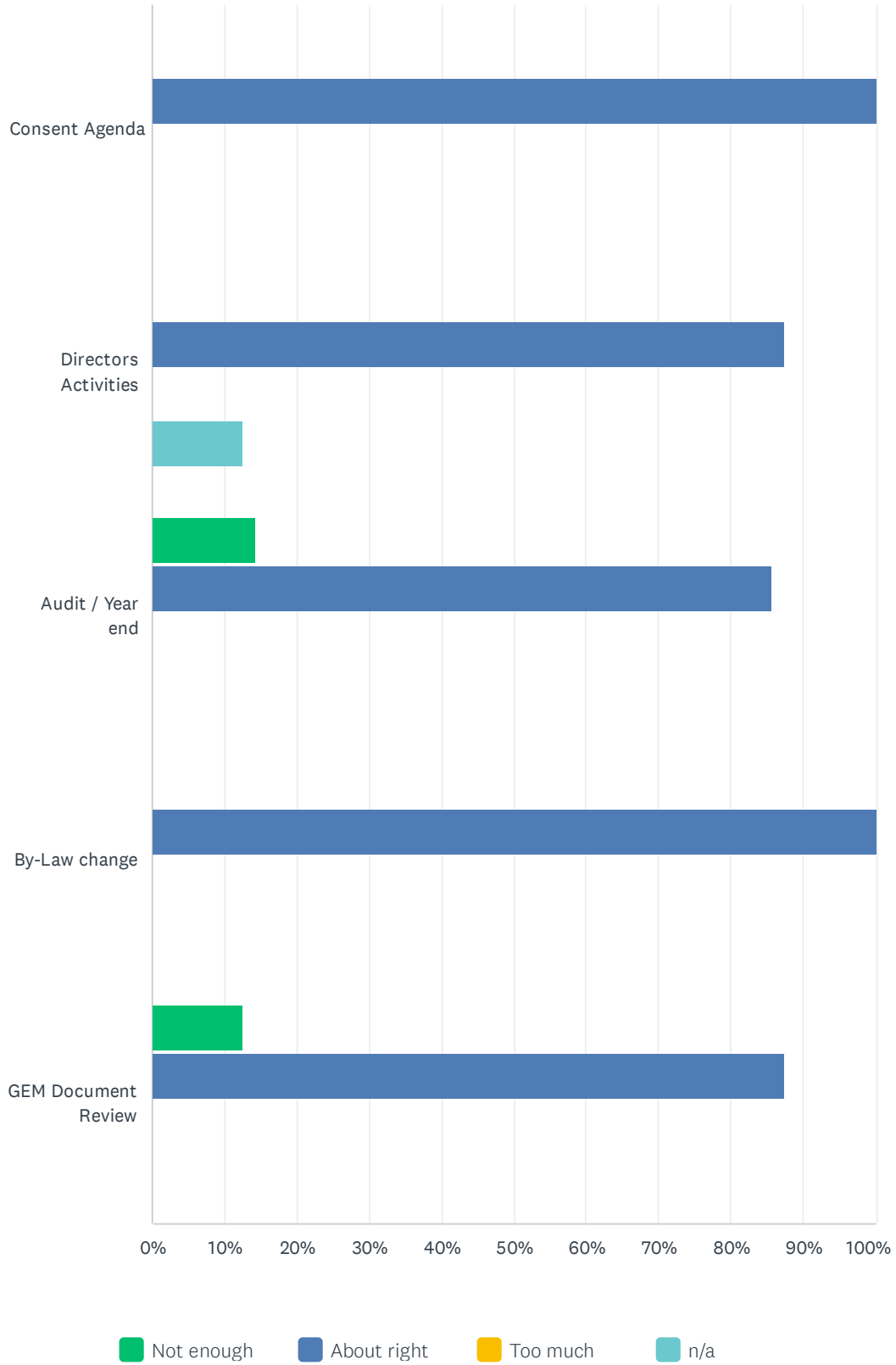
Board Meeting Review - January 20, 2022

Quality Of Info. Provided



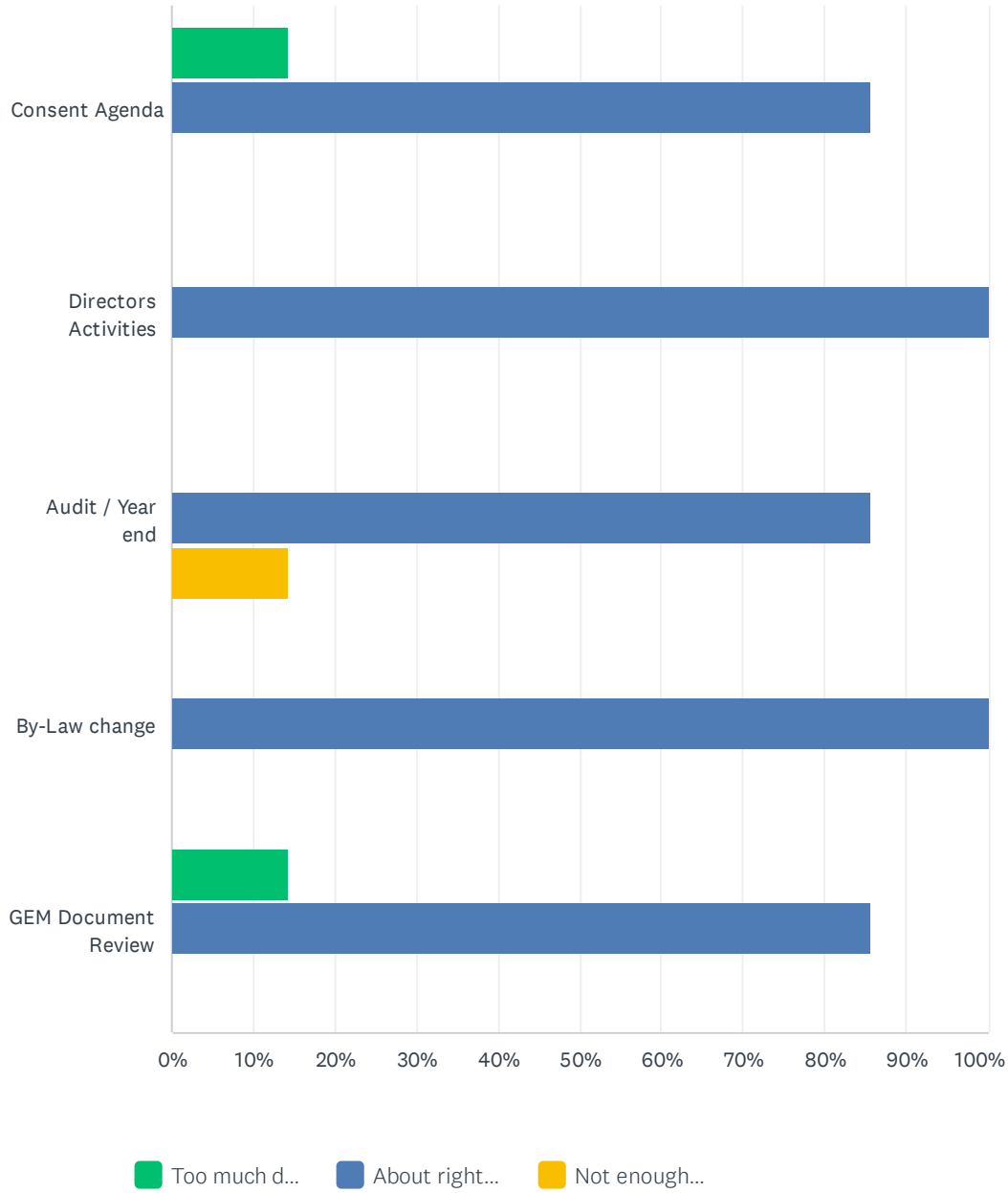
Board Meeting Review - January 20, 2022

Amount of Info. Provided



Board Meeting Review - January 20, 2022

Discussion on topics



Duration				
	TOO SHORT	ABOUT RIGHT	TOO LONG	TOTAL
Consent Agenda	0.00% 0	88.89% 8	11.11% 1	9
Directors Activities	0.00% 0	100.00% 9	0.00% 0	9
Audit / Year end	11.11% 1	88.89% 8	0.00% 0	9
By-Law change	0.00% 0	100.00% 9	0.00% 0	9
GEM Document Review	11.11% 1	77.78% 7	11.11% 1	9

Board Meeting Review - January 20, 2022

Quality Of Info. Provided					
	LOW	AVERAGE	HIGH	N/A	TOTAL
Consent Agenda	0.00% 0	33.33% 3	66.67% 6	0.00% 0	9
Directors Activities	0.00% 0	88.89% 8	0.00% 0	11.11% 1	9
Audit / Year end	12.50% 1	50.00% 4	37.50% 3	0.00% 0	8
By-Law change	0.00% 0	88.89% 8	11.11% 1	0.00% 0	9
GEM Document Review	0.00% 0	44.44% 4	55.56% 5	0.00% 0	9

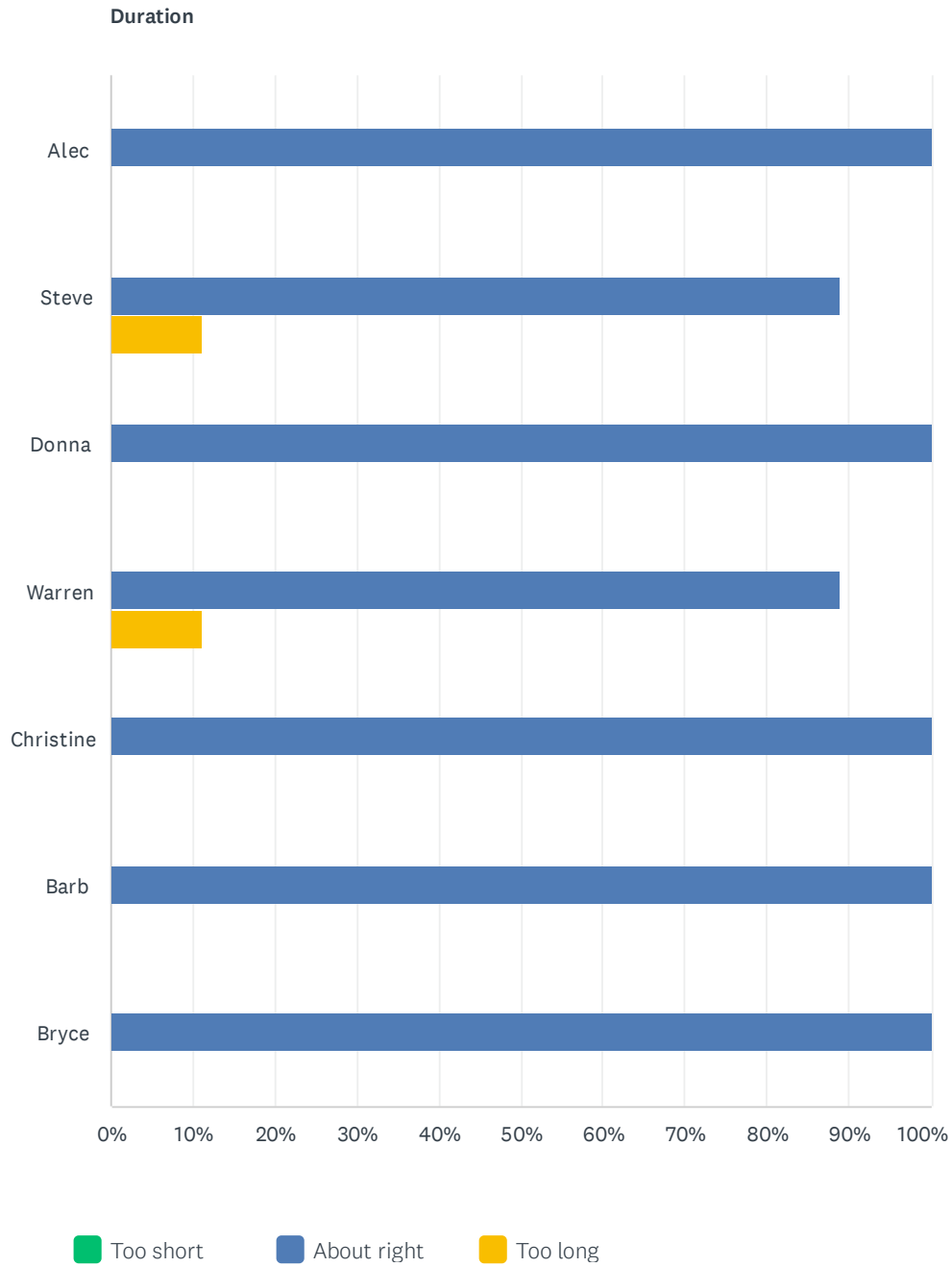
Amount of Info. Provided					
	NOT ENOUGH	ABOUT RIGHT	TOO MUCH	N/A	TOTAL
Consent Agenda	0.00% 0	100.00% 8	0.00% 0	0.00% 0	8
Directors Activities	0.00% 0	87.50% 7	0.00% 0	12.50% 1	8
Audit / Year end	14.29% 1	85.71% 6	0.00% 0	0.00% 0	7
By-Law change	0.00% 0	100.00% 8	0.00% 0	0.00% 0	8
GEM Document Review	12.50% 1	87.50% 7	0.00% 0	0.00% 0	8

Discussion on topics				
	TOO MUCH DETAIL	ABOUT RIGHT (STRATEGIC)	NOT ENOUGH DETAIL	TOTAL
Consent Agenda	14.29% 1	85.71% 6	0.00% 0	7
Directors Activities	0.00% 0	100.00% 7	0.00% 0	7
Audit / Year end	0.00% 0	85.71% 6	14.29% 1	7
By-Law change	0.00% 0	100.00% 7	0.00% 0	7
GEM Document Review	14.29% 1	85.71% 6	0.00% 0	7

#	COMMENTS, BOTH POSITIVE AND CONSTRUCTIVE.	DATE
1	There is good conversation and opportunity for everyone to contribute.	1/21/2022 1:19 PM
2	Consent Agenda - Can we encourage Board members to ask their individual questions (that may not relate to all members) ahead of time? Audit - I have marked this lower as we really only discussed the process and the fraud document. No criticism intended but not sure how to rate this area.	1/21/2022 12:51 PM
3	It was good that we processed a lot information in the short period of time. We are still having some questions asked that could be forward and answered ahead of time as has been requested. This would help to better manage out time and make it more efficient.	1/21/2022 8:48 AM
4	Well done and comprehensive	1/20/2022 4:41 PM

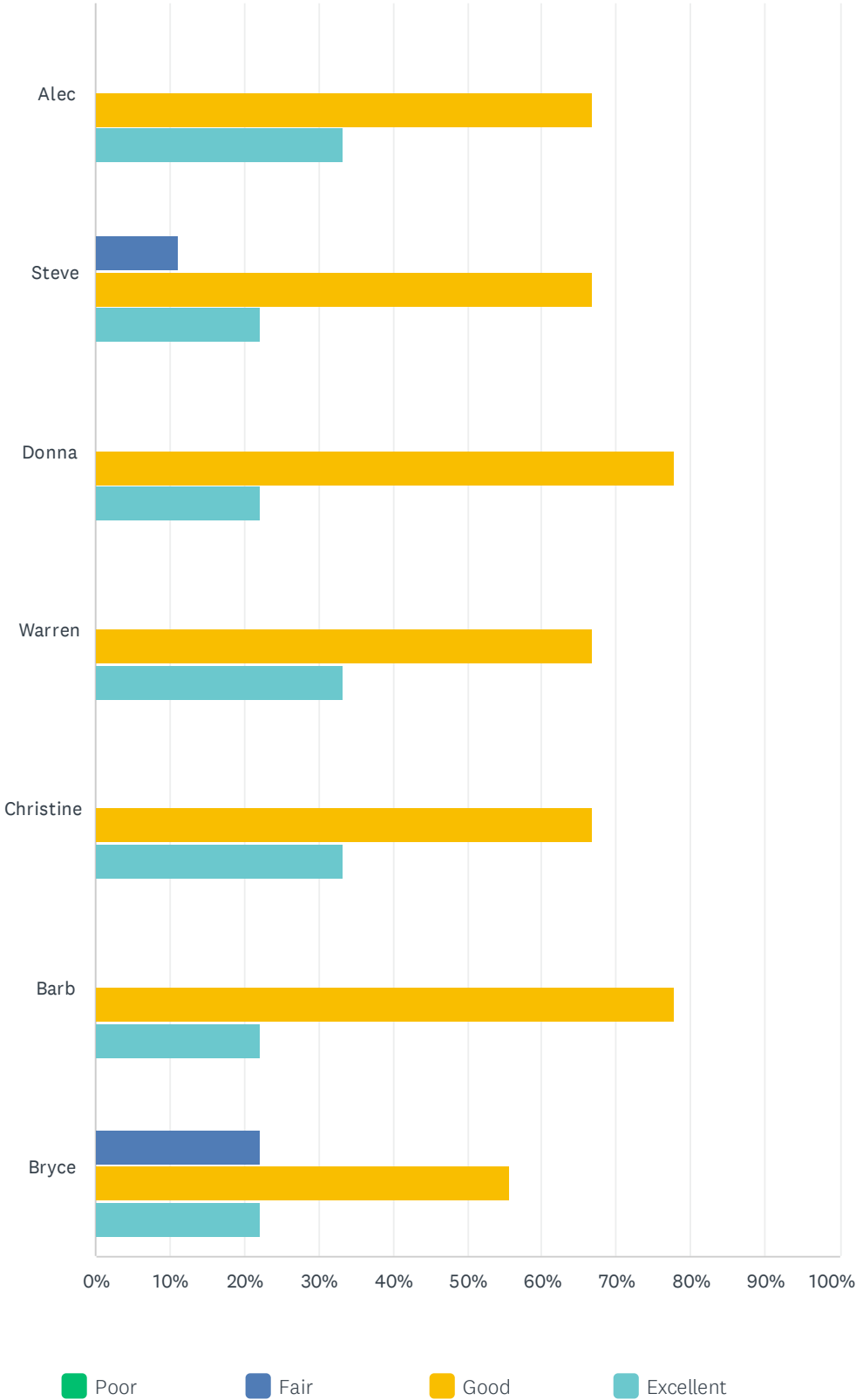
Q2 How were the management presentations?

Answered: 9 Skipped: 0



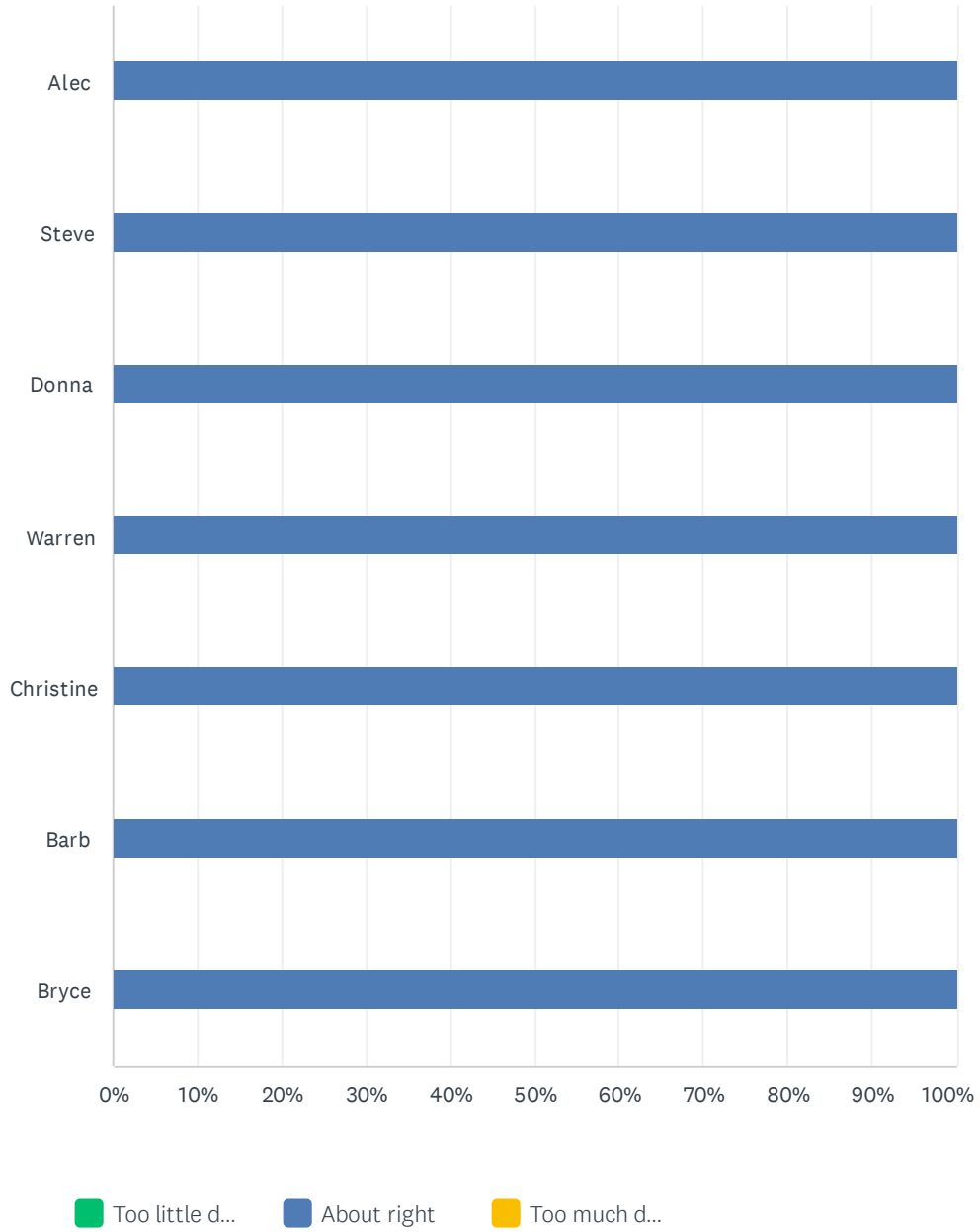
Board Meeting Review - January 20, 2022

Quality of Info.



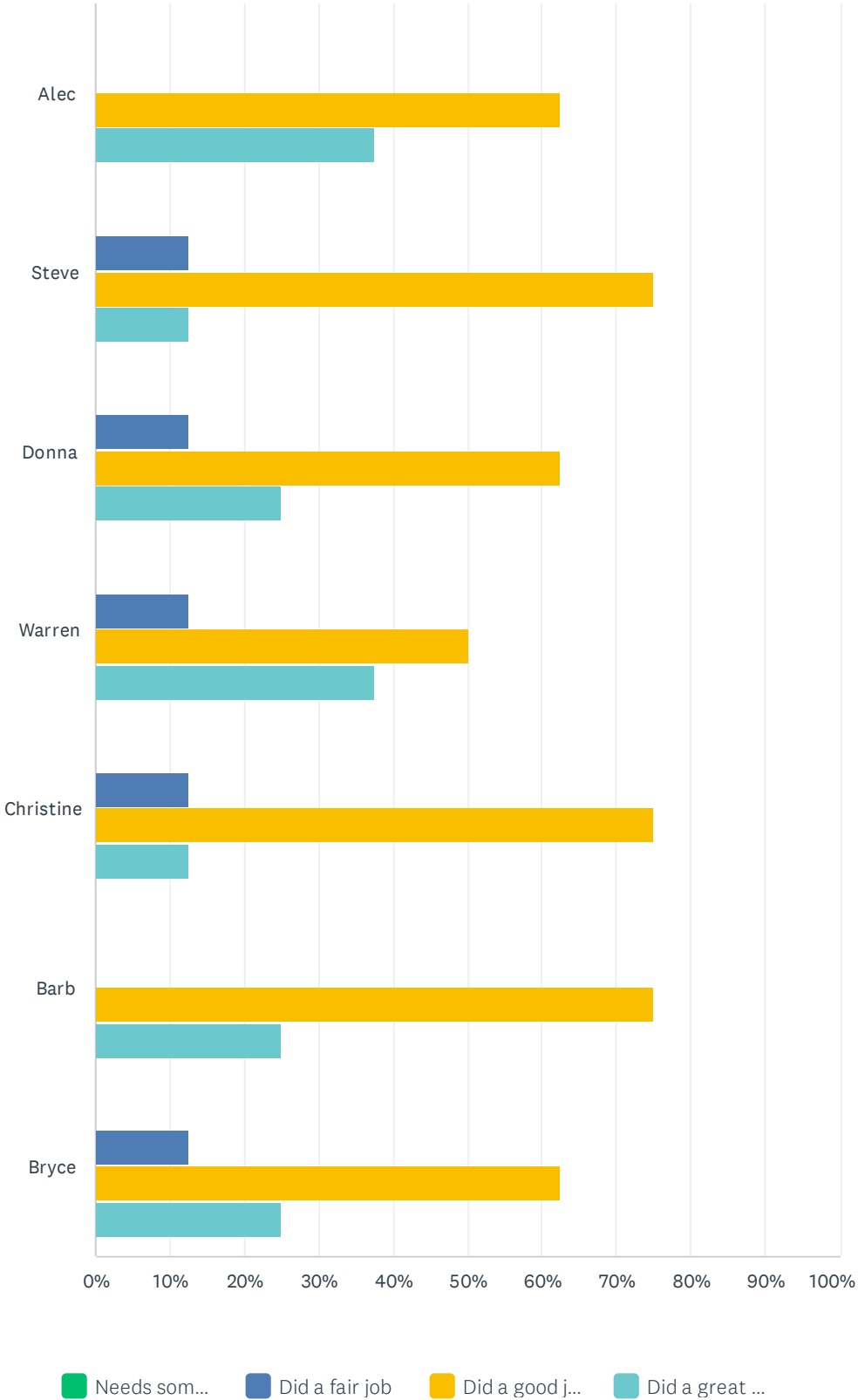
Board Meeting Review - January 20, 2022

Volume of Info.



Board Meeting Review - January 20, 2022

Presentation



Board Meeting Review - January 20, 2022

Duration					
	TOO SHORT	ABOUT RIGHT	TOO LONG	TOTAL	
Alec	0.00% 0	100.00% 9	0.00% 0	9	
Steve	0.00% 0	88.89% 8	11.11% 1	9	
Donna	0.00% 0	100.00% 9	0.00% 0	9	
Warren	0.00% 0	88.89% 8	11.11% 1	9	
Christine	0.00% 0	100.00% 9	0.00% 0	9	
Barb	0.00% 0	100.00% 9	0.00% 0	9	
Bryce	0.00% 0	100.00% 9	0.00% 0	9	
Quality of Info.					
	POOR	FAIR	GOOD	EXCELLENT	TOTAL
Alec	0.00% 0	0.00% 0	66.67% 6	33.33% 3	9
Steve	0.00% 0	11.11% 1	66.67% 6	22.22% 2	9
Donna	0.00% 0	0.00% 0	77.78% 7	22.22% 2	9
Warren	0.00% 0	0.00% 0	66.67% 6	33.33% 3	9
Christine	0.00% 0	0.00% 0	66.67% 6	33.33% 3	9
Barb	0.00% 0	0.00% 0	77.78% 7	22.22% 2	9
Bryce	0.00% 0	22.22% 2	55.56% 5	22.22% 2	9

Board Meeting Review - January 20, 2022

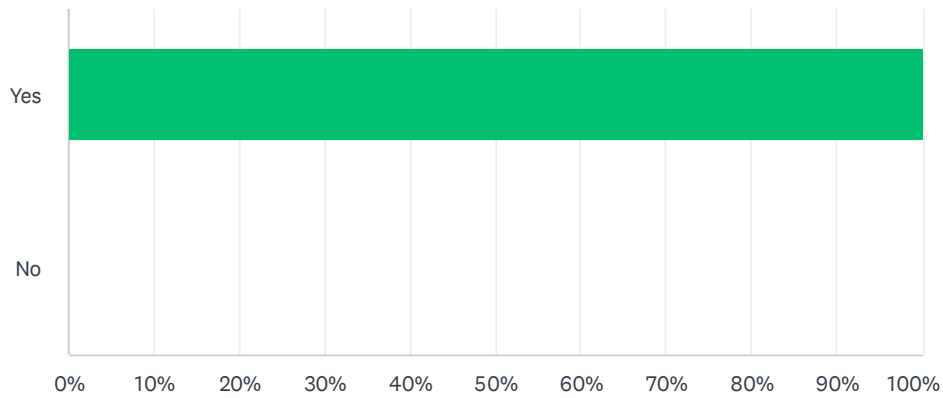
Volume of Info.					
	TOO LITTLE DETAIL	ABOUT RIGHT	TOO MUCH DETAIL	TOTAL	
Alec	0.00% 0	100.00% 8	0.00% 0	8	
Steve	0.00% 0	100.00% 8	0.00% 0	8	
Donna	0.00% 0	100.00% 8	0.00% 0	8	
Warren	0.00% 0	100.00% 8	0.00% 0	8	
Christine	0.00% 0	100.00% 8	0.00% 0	8	
Barb	0.00% 0	100.00% 8	0.00% 0	8	
Bryce	0.00% 0	100.00% 8	0.00% 0	8	

Presentation					
	NEEDS SOME WORK	DID A FAIR JOB	DID A GOOD JOB	DID A GREAT JOB	TOTAL
Alec	0.00% 0	0.00% 0	62.50% 5	37.50% 3	8
Steve	0.00% 0	12.50% 1	75.00% 6	12.50% 1	8
Donna	0.00% 0	12.50% 1	62.50% 5	25.00% 2	8
Warren	0.00% 0	12.50% 1	50.00% 4	37.50% 3	8
Christine	0.00% 0	12.50% 1	75.00% 6	12.50% 1	8
Barb	0.00% 0	0.00% 0	75.00% 6	25.00% 2	8
Bryce	0.00% 0	12.50% 1	62.50% 5	25.00% 2	8

#	COMMENTS, BOTH POSITIVE AND CONSTRUCTIVE.	DATE
1	Good to see some data on inspection. Looking forward to more development in report	1/22/2022 10:55 AM
2	I think all the Managers do an excellent job on their reports. I appreciate the focus on their main priorities and the look ahead at projects for the year.	1/21/2022 12:51 PM
3	I was impressed with the improvement some of the same information not being repeated by some of the Managers. It seems that this may be reflective in the Management Meetings that are occurring regularly. Everybody seemed to be aware of each others report and not to repeat information that was upcoming or already presented. Much smoother presentations this time in my Opinion.	1/21/2022 8:48 AM
4	Well done lots of info , Many great projects planned for the coming months	1/20/2022 6:15 PM
5	Well prepared and presented by all.	1/20/2022 4:41 PM
6	The managers are being very positive and aggressive with their projects that they plan on doing for this year	1/20/2022 2:32 PM

Q3 It felt safe to question staff and to express alternative opinions/options.

Answered: 9 Skipped: 0

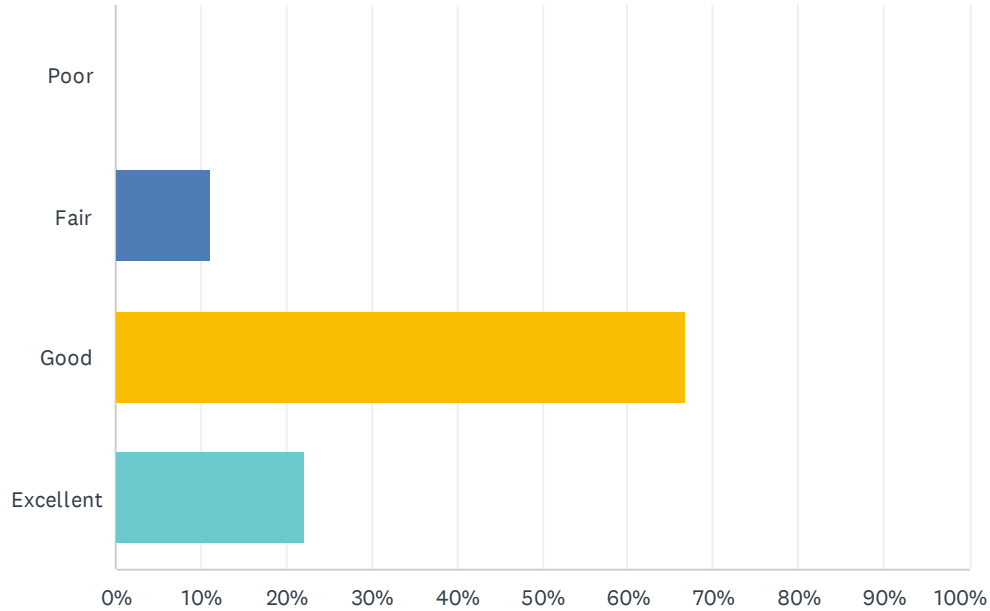


ANSWER CHOICES	RESPONSES	
Yes	100.00%	9
No	0.00%	0
TOTAL		9

#	COMMENT IF NECESSARY	DATE
1	Always accommodating with answers to questions	1/20/2022 6:15 PM

Q4 Overall, how well did the structure and leadership of the meeting encourage thoughtful discussion

Answered: 9 Skipped: 0

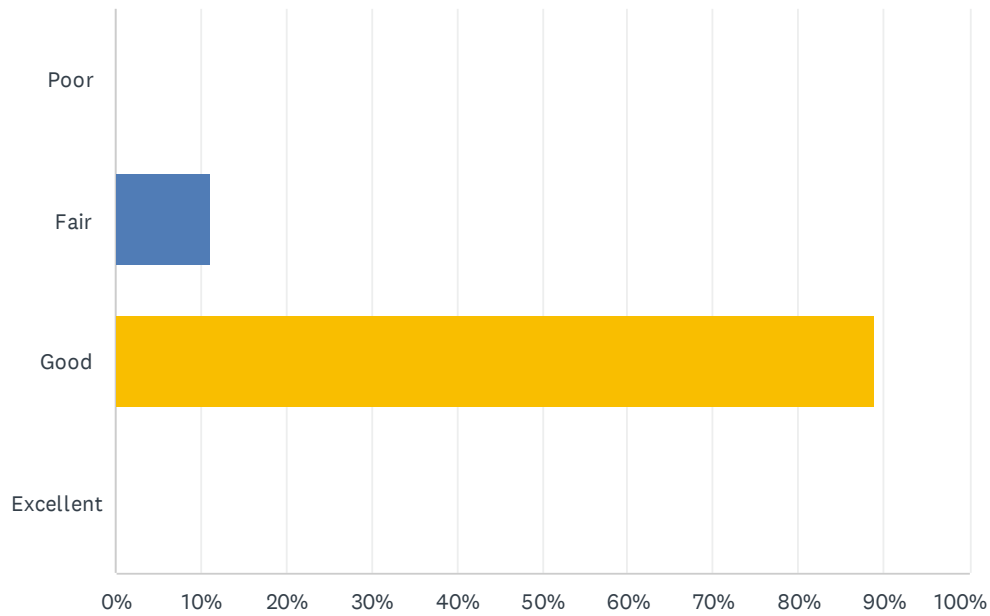


ANSWER CHOICES	RESPONSES
Poor	0.00% 0
Fair	11.11% 1
Good	66.67% 6
Excellent	22.22% 2
TOTAL	9

#	COMMENT IF NECESSARY	DATE
1	There seemed to be a larger importance to complete the meeting as quickly as possible	1/22/2022 10:55 AM
2	Very hard on zoom but I thought there was good discussion from most members.	1/21/2022 12:51 PM
3	It is coming along but still needs some improvement as we tend to stray into operational discussions.	1/21/2022 8:48 AM
4	Will continue to ask for questions prior to mtg	1/20/2022 6:15 PM
5	Considering it was virtual I think it went well	1/20/2022 4:41 PM

Q5 How was the in-camera session?

Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES
Poor	0.00% 0
Fair	11.11% 1
Good	88.89% 8
Excellent	0.00% 0
TOTAL	9

#	COMMENT IF NECESSARY	DATE
1	fairly brief. really should be an n/a option	1/21/2022 12:51 PM
2	No major concerns	1/20/2022 6:15 PM
3	In-camera is not always needed and I think that we are getting better at acknowledging that.	1/20/2022 4:41 PM

Q6 Make any comments regarding improving the meeting ...

Answered: 7 Skipped: 2

#	RESPONSES	DATE
1	The board of directors of Htm insurance meet in whole once a month . Request for additional information (or questions)resulting from review of board package is great to improve quality of actual meeting . But is more promoted to keep meeting shorter as questions have been asked and answered ahead of board meeting .So currently we reply all with questions. I would like to see couple days before board meeting. A email if needed .notification of additional information added to board package as result of director questions For full board review and further possible discussion at the board meeting. In an attempt to insure discussion of this additional information is held at the board meeting , not by email responses before board meeting . Also if reply all is not used information not equally shared. and at least one board member Is still dealing with a difficulty opening Alec's emails Also. I feel zoom meetings are looked at as a abbreviated meeting. No schedule break for lunch. And a real focus to keep meeting duration short . Which makes it like a marathon Is this in best interest of Htm ?	1/22/2022 10:55 AM
2	No comments at this point in time following this meeting. Thanks for the opportunity.	1/21/2022 12:51 PM
3	For a Zoom meeting it was has good as it can get. For future Zoom meetings it may be an idea for just the Alec, Chairman and the Secretary be on Zoom from the Boardroom. It still could be done with individual Laptops or I-Pads so they can distance. With these 3 people in the Boardroom it may allow for a smoother meeting that way.	1/21/2022 8:48 AM
4	Meeting went well for a zoom meeting	1/20/2022 6:44 PM
5	In person ! Virtual is not the fault of those involved	1/20/2022 6:15 PM
6	Although a Zoom meeting has it challenges I believe this meeting went really well. I have no comments for improving the meeting.	1/20/2022 4:41 PM
7	I don't think we can do anything about this we need to have a little better hook up for the zoom meetings	1/20/2022 2:32 PM