Financial Report – August 31, 2022

Report prepared by Donna White, September 12, 2022

Summary

The income statement for August shows an underwriting loss year to date of \$3,680,719, an increase to our loss of just over \$800 thousand from June and \$5.5 million below the budgeted profit amount of \$2.2 million. Earned premiums were up 0.6% from last year, based on the unearned premium change year to date, an increase in accrued reinsurance premiums and an increase in direct written premiums of 5.3%. Year to date at August 31st our net claims incurred are \$15.6 million up 200% from last year and 64.5% higher than budgeted. General expenses, in total, are just below budget at \$8.7 million, 2.0% under budget. After a positive investment market last month, the market value of our investments did take another hit in August. The decrease in market value year to date is now \$4.5 million, an unrealized loss of just over \$1 million in August. Our investment income is off last year's results by over \$6 million. This leaves us with a year to date net loss after taxes of \$6 million compared to our budgeted \$2.1 million profit.

Details - Balance Sheet

Cash and investments are down 16.1% from last year and 22.4% below budget due to the decrease in market value so far in the first 8 months of 2022, the CAT claim payments awaiting reimbursement, the payment of the refund to policyholders sent in April and the purchase of Pearson purchase as of July 1, 2022. Accounts receivable are up .3% from last year and are 2.2% over budget. Policyholder accounts receivable is up consistent with premiums and due from Facility receivable is down because of the correcting adjustment made last year. Reinsurance recoverable is up significantly from last year, by almost \$10 million, because of our CAT loss in May. Over all our reinsurance receivable is up 189% from last year and 201% over budget.

Assets now stand at \$90 million dollars, up 2.8% from last year and 3.1% below budget.

Liabilities are \$54 million, up 25.4% from last year and 15.9% over our budgeted amount. Unearned premiums are up 7.1% and commissions owing are up 2.4%. I am accruing a tax receivable based on our losses year to date.

Details - Income Statement

Direct premiums written has increased by 5.3% over the same period last year. This remains at 1.4% below budget year to date.

After reinsurance costs, net earned premiums are up 0.6% from last year and are 0.3% above budget.

Gross Claims Incurred

As you are aware our underwriting loss year to date is a result of the increased claims incurred year to date of \$28.3 million, up 505% from last year's year to date. Reinsurance recoveries have increased significantly due to the May CAT claim, bringing our Net Claims Incurred to \$15.6 million. Net claims incurred are 200% over last year and 64.5% over our budgeted amount.

Salaries and Benefits

Our underwriting/admin salaries and benefits are up 13.6% from last year and 0.7% above budget.

Advertising & Donations

Advertising and donations are down 3.6% from last year and 42% below budget. Included in advertising is \$35K for ad Home for work on branding and website design. This is one of our goals this year and I will review this account once the website is complete as some of these costs may be capitalized.

Government & Regulatory

In prior years, our FSRA fees were allocated to our Government Health Assessment account that was included in Other Claims Costs. This year they are being reported more accurately as a Regulatory Assessment. That is why there are no costs in 2021 and they will be budgeted accordingly for 2023.

<u>Technology</u>

Technology costs are 38.6% higher than year to date 2021 but much closer to budget at 2.8% over budget. We are investigating alternatives for storage, maintenance and data security to ensure we have our data stored securely at the most cost effective option.

Risk Analysis & Prevention

Overall, the cost for risk analysis & prevention is 13.2% greater than the first five months of 2021, but 23.8% below budget. Loss prevention costs were lower in 2021 during the pandemic as the inspectors were unable to travel to client locations.

<u>Investment Income</u>

Year to date we are recording an Investment loss of \$4.4 million due to a drastic drop in the market values. In July, market values appeared to have been more stable with a modest increase in value. However, August brought another major reduction to market values of \$1.1 million. Investment interest is up 22.1% over last year and 19.2% over budget. Dividend income is down 88.3% from last year and 79.7% below budget.

Our net loss before taxes is \$8.0 million and after a provision for tax recovery of approximately \$2 million, we currently have a net loss of \$6.0 million.

Balance Sheet as at August 31st

		Company Comment	0/ -66	ing the control	0/ -66
ASSETS	2021	2022	% off Prior	2022 B	% off Budget
Cash & Investments	•				
Cash	9,097,268	1,413,145	-84.5%	8,072,179	-82.5%
Accrued Interest	202,613	235,915	16.4%	203,361	16.0%
Investments @ Cost	47,718,288	51,622,553	8.2%	54,649,554	-5.5%
Change in Market Value	4,151,968	(1,933,570)	-146.6%	3,209,098	-160.3%
	61,170,136	51,338,043	-16.1%	66,134,192	-22.4%
Accounts Receivable					
Policyholders	9,028,335	9,526,177	5.5%	9,317,014	2.2%
Due from Facility	441,699	(32,380)	-107.3%	(27,130)	19.4%
	9,470,033	9,493,797	0.3%	9,289,884	2.2%
Reinsurance					
Due from FM Re - Catastrophe Claims	566,088	10,385,608	1734.6%	76,546	13467.8%
Due from FM Re - Paid Claims	76,707	676,611	782.1%	0	0.0%
Reinsurance Claims Reserves	3,464,418	5,279,362	52.4%	2,981,016	77.1%
Reinsurance Claims IBNR	2,148,839	1,773,401	-17.5%	2,948,839	-39.9%
	6,256,052	18,114,982	189.6%	6,006,401	201.6%
Broker Acquisition					
Broker Purchase	568,000	1,727,108	204.1%	1,768,000	-2.3%
Broker Acquisition - Amortization	(255,967)	(369,997)	44.5%	<u>(475,703)</u>	-22.2%
	312,033	1,357,111	334.9%	1,292,297	5.0%
Building and Equipment					
Land	1,039,600	1,039,600	0.0%	1,039,600	0.0%
Building	5,635,326	5,635,326	0.0%	5,635,326	0.0%
Building - Accumulated Depreciation	610,492	<u>751,374</u>	23.1%	<u>751,371</u>	0.0%
·	5,024,834	4,883,952	-2.8%	4,883,955	0.0%
Building Components	645 705		0.00/	645,705	0.00/
Building Components - Accum. Depreciation	645,705 139,899	645,705 <u>172,183</u>	0.0% 23.1%	172,179	0.0% 0.0%
building components - Accum. Depreciation	<u>135,855</u> 505,805	473,522	-6.4%	473,526	0.0%
			-0.4/6		0.076
Office Equipment	764,308	828,729	8.4%	801,538	3.4%
Office Equipment - Accum. Depreciation	<u>320,663</u>	400,179	24.8%	401,408	-0.3%
	443,645	428,551	-3.4%	400,130	7.1%
Computer Equipment	796,730	823,891	3.4%	822,021	0.2%
Computer Equipment - Accum. Depreciation	<u>597,440</u>	<u>715,057</u>	19.7%	<u>719,573</u>	-0.6%
	199,290	108,834	-45.4%	102,448	6.2%
Other Assets					
Deferred Policy Acquisition Expenses	3,266,519	3,395,622	4.0%	3,506,498	-3.2%
Deferred Income Taxes	130,000	120,000	-7.7%	130,000	-7.7%
Prepaid Expenses	474,584	43,273	-90.9%	474,584	-90.9%
Employee Payroll Deductions	(1,834)	(269)	-85.3%	<u>(937)</u>	-71.3%
	3,869,269	3,558,626	-8.0%	4,110,145	-13.4%
	\$88,290,698	\$ <u>90,797,017</u>	2.8%	\$ <u>93,732,579</u>	-3.1%

Balance Sheet as at August 31st

	2021	2022	% off Prior	2022 B	% off Budget
LIABILITIES					
Accounts Payable					
Expenses Due & Accrued	406,608	440,612	8.4%	403,550	9.2%
Reinsurance Premiums Due	47,772	134,815	182.2%	523,467	-74.2%
Employee Payroll Deductions	<u>28</u>	<u>0</u>	-100.0%	<u>0</u>	0.0%
	454,408	575,427	26.6%	927,017	-37.9%
Due to Brokers					
Contingent Profit Sharing	422,354	385,813	-8.7%	400,000	-3.5%
Marketing Program	114,959	187,763	63.3%	26,634	605.0%
Commissions	489,010	500,696	2.4%	<u>613,317</u>	-18.4%
	1,026,323	1,074,272	4.7%	1,039,951	3.3%
Outstanding Claims					
Facility Claims	0	0	0.0%	0	0.0%
Gross Claims Outstanding	16,623,794	30,825,831	85.4%	19,054,396	61.8%
Gross Claims IBNR	6,010,042	5,525,979	-8.1%	6,355,042	-13.0%
	22,633,836	36,351,810	60.6%	25,409,438	43.1%
Taxes Due					
Income Taxes	1,295,708	(2,787,887)	-315.2%	68,478	-4171.2%
RST & HST	140,453	158,154	12.6%	<u>152,400</u>	3.8%
	1,436,161	(2,629,734)	-283.1%	220,878	-1290.6%
UEP & Other Liabilities					
Miscellaneous	0	(13,918)	0.0%	0	0.0%
Unearned Premiums	18,098,232	19,376,243	7.1%	19,643,090	-1.4%
	18,098,232	19,362,325	7.0%	19,643,090	-1.4%
	<u>43,648,960</u>	<u>54,734,101</u>	25.4%	<u>47,240,373</u>	15.9%
SURPLUS					
Opening Balance	37,640,360	42,129,956	11.9%	44,319,646	-4.9%
Earnings during the Period	7,001,379	<u>(6,067,039)</u>	-186.7%	2,172,560	-379.3%
Ending Surplus	44,641,738	36,062,916	-19.2%	46,492,205	-22.4%
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	<u>88,290,698</u>	90,797,017	2.8%	<u>93,732,579</u>	-3.1%

	2021	2022	% off Prior	2022 B	% off Budget
Premiums					
Premiums Written - Direct	23,590,534	24,850,358	5.3%	25,202,426	-1.4%
Premiums Written - Facility/Other	146,262	<u>181,026</u>	23.8%	170,094	6.4%
,	23,736,796	25,031,384	5.5%	25,372,520	-1.3%
Reinsurance Premiums					
Reinsurance Ceded - Direct	2,511,608	3,316,525	32.0%	3,416,484	-2.9%
Reinsurance Ceded - Other	<u>318,322</u>	237,386	-25.4%	<u>258,609</u>	-8.2%
	2,829,930	3,553,911	25.6%	3,675,092	-3.3%
Change in Unearned Premium					
Increase / (Decrease) in UEP	<u>704,618</u>	<u>1,152,832</u>	63.6%	<u>1,426,564</u>	-19.2%
NET EARNED PREMIUM	20,202,249	20,324,642	0.6%	20,270,864	0.3%
Policy Interest / Charges					
Pre-authorized Payment Revenue	328,979	353,650	7.5%	348,028	1.6%
NSF Fees	<u>0</u>	<u>6,958</u>	0.0%	3,252	114.0%
TOTAL INCOME	20,531,228	20,685,250	0.8%	20,622,144	0.3%
Gross Claims Incurred					
	4 692 690	20 260 242	EOE 70/	10 700 224	165.1%
Gross Claims and External Adjusting Claims - Salaries	4,683,689 236,457	28,369,342 262,643	505.7% 11.1%	10,700,334 256,309	2.5%
Claims - Benefits	54,718	64,713	18.3%	63,695	1.6%
Other Internal Claims Costs	4,405	2,682	-39.1%	140,070	-98.1%
Facility & Other Claims Cost	109,209	55,819	-48.9%	129,119	-56.8%
radiity & Other claims cost	5,088,479	<u>28,755,199</u>	465.1%	11,289,527	154.7%
Reinsurance Recoveries	(119,882)	13,140,520	-11061.2%	<u>1,800,000</u>	630.0%
NET CLAIMS INCURRED	<u>5,208,361</u>	<u>15,614,679</u>	199.8%	<u>9,489,527</u>	64.5%
Policy Acquisition Expenses					
Commission Expense	4,184,454	4,354,062	4.1%	4,436,841	-1.9%
Contingent Profit Sharing Commission (CPC)	412,500	400,000	-3.0%	400,000	0.0%
Sales - Salaries / Remuneration	150,361	197,233	31.2%	191,217	3.1%
Sales - Benefits	37,812	42,373	12.1%	43,180	-1.9%
Broker Promotion & Advertising	0	2,380	0.0%	26,664	-91.1%
Agency Rent / Expenses / Promotion	15,262	36,898	141.8%	69,285	-46.7%
Agency purchase amortization	47,200	76,030	61.1%	115,736	-34.3%
Rating Costs / Broker Connectivity	38,370	58,668	52.9%	153,293	-61.7%
Less:					
Change in Deferred Policy Acquisition Expenses	138,237	99,134	-28.3%	263,003	-62.3%
Facility & Other Commission Revenue	40,529	21,507	-46.9%	30,510	-29.5%
NET COMMISSION EXPENSE	4,707,194	<u>5,047,001</u>	7.2%	<u>5,142,703</u>	-1.9%

	2021	2022	% off Prior	2022 B	% off Budget
Directors Fees and Benefits					
Directors Fees	90,670	109,349	20.6%	133,883	-18.3%
Benefits	46,699	49,849	6.7%	<u>46,503</u>	7.2%
	137,370	159,197	15.9%	180,386	-11.7%
Professional Fees					
Audit Fees	24,000	24,000	0.0%	40,000	-40.0%
Legal Fees, Office Related	0	0	0.0%	2,919	-100.0%
Professional Fees	20,844	<u>30,761</u>	47.6%	<u>18,617</u>	65.2%
	44,844	54,761	22.1%	61,536	-11.0%
Salaries and Benefits					
Underwriting / Admin - Salaries	957,783	1,084,080	13.2%	1,092,218	-0.7%
Underwriting / Admin - Benefits	<u>247,850</u>	285,012	15.0%	<u>266,875</u>	6.8%
	1,205,634	1,369,092	13.6%	1,359,093	0.7%
Travel Expenses & Meals					
Travelling Expense	709	5,554	683.1%	9,003	-38.3%
Travel Directors	671	5,979	790.6%	7,431	-19.5%
Meals Expenses	<u>3,922</u>	<u>8,952</u>	128.3%	<u>8,496</u>	5.4%
	5,302	20,486	286.4%	24,930	-17.8%
Advertising & Donations					
Advertising	31,477	53,747	70.8%	30,962	73.6%
Donations	<u>33,580</u>	<u>8,936</u>	-73.4%	<u>77,152</u>	-88.4%
	65,057	62,683	-3.6%	108,114	-42.0%
Conventions & Annual Meeting					
Non-OMIA Conferences	0	34,365	0.0%	33,591	2.3%
OMIA Conferences	<u>1,141</u>	<u>19,471</u>	1606.0%	<u>748</u>	2503.1%
	1,141	53,836	4617.1%	34,339	56.8%
Education					
Education - Staff	24,275	27,697	14.1%	28,406	-2.5%
Education - Directors	<u>465</u>	<u>5,080</u>	993.1%	<u>1,958</u>	159.4%
	24,740	32,777	32.5%	30,364	7.9%
Depreciation					
Depreciation Expense - Building & Equipment	<u>194,892</u>	<u>168,161</u>	-13.7%	<u>168,843</u>	-0.4%
	194,892	168,161	-13.7%	168,843	-0.4%
Sundry / Other					
Sundry	14,353	16,126	12.4%	14,992	7.6%
Bad Debts	(15,766)	6,722	-142.6%	(603)	-1214.7%
Insurance	18,594	45,586	145.2%	36,222	25.9%
Kitchen Expense	<u>3,179</u>	<u>4,693</u>	47.6%	<u>4,686</u>	0.1%
	20,361	73,127	259.2%	55,297	32.2%

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	2021	2022	% off Prior	2022 B	% off Budget
Membership Fees					
Membership Fees	68,030	<u>64,755</u>	-4.8%	<u>68,845</u>	-5.9%
·	68,030	64,755	-4.8%	68,845	-5.9%
Government & Regulatory	·	·		·	
Premium Tax	65,722	80,834	23.0%	79,524	1.6%
Facility Association	0	80	0.0%	0	0.0%
RST Income	(1,500)	(1,500)	0.0%	(875)	71.4%
Regulatory Assessments	<u>0</u>	62,443	0.0%	<u>600</u>	10307.2%
	64,222	141,857	120.9%	79,249	79.0%
Building Expenses					
Real Estate Taxes	63,363	63,679	0.5%	60,000	6.1%
Fuel and Light	26,617	31,559	18.6%	27,260	15.8%
Janitorial and Cleaning	26,444	23,060	-12.8%	32,885	-29.9%
Repair and Maintenance, Building	<u>18,274</u>	27,004	47.8%	<u>15,176</u>	77.9%
	134,698	145,303	7.9%	135,321	7.4%
Office Expenses					
Postage	51,651	53,477	3.5%	51,451	3.9%
Telephone	31,025	40,576	30.8%	37,794	7.4%
Printing, Stationary and Office	33,240	39,810	19.8%	45,009	-11.6%
	115,917	133,864	15.5%	134,254	-0.3%
Technology					
OMIA - Stats - IT Costs	46,825	45,852	-2.1%	44,543	2.9%
Insurance System Fees	243,894	419,109	71.8%	386,250	8.5%
IT Contractors	29,050	45,089	55.2%	33,336	35.3%
IT Supplies	7,212	10,840	50.3%	6,664	62.7%
Software and other License Fees	88,128	71,258	-19.1%	93,336	-23.7%
Depreciation Expense - Computer	<u>66,136</u>	<u>74,995</u>	13.4%	<u>84,852</u>	-11.6%
	481,244	667,144	38.6%	648,981	2.8%
Risk Analysis & Prevention					
Loss Prevention - Salaries	258,489	291,544	12.8%	296,386	-1.6%
Loss Prevention - Benefits	71,608	78,045	9.0%	76,319	2.3%
Purchase (Sales) of Fire Equipment	1,848	(258)	-114.0%	2,693	-109.6%
External Inspection Expense	5,392	9,437	75.0%	133,332	-92.9%
Inspection - Education	4,095	4,888	19.4%	6,628	-26.3%
Policy Underwriting Information	26,960	23,546	-12.7%	30,000	-21.5%
Inspection - Travel / Expenses	<u>22,965</u>	<u>35,956</u>	56.6%	<u>36,140</u>	-0.5%
	391,358	443,157	13.2%	581,498	-23.8%
Bank Charges			_		
Bank Charges	<u>113,600</u>	<u>114,089</u>	0.4%	<u>115,686</u>	-1.4%
	113,600	114,089	0.4%	115,686	-1.4%
GENERAL EXPENSES	<u>\$7,775,605</u>	<u>\$8,751,290</u>	12.5%	\$8,929,438	-2.0%
Underwriting Profit / (Loss)	<u>\$7,547,263</u>	<u>(\$3,680,719)</u>	-148.8%	<u>\$2,203,178</u>	-267.1%

	2021	2022	% off Prior	2022 B	% off Budget
Investment Income					
Investment Interest Earned	465,032	567,991	22.1%	476,596	19.2%
Dividend Income Earned	344,531	40,393	-88.3%	199,464	-79.7%
Gain or Loss on Sale of Investments	(115,779)	(308,798)	166.7%	25,292	-1320.9%
Change in Market Value Investments	1,193,211	(4,588,371)	-484.5%	118,626	-3967.9%
Loss/Gain on Disposal of Assets	0	0	0.0%	0	0.0%
Portfolio Management Fees	<u>99,179</u>	<u>120,327</u>	21.3%	<u>126,410</u>	-4.8%
	1,787,816	(4,409,112)	-346.6%	693,568	-735.7%
Net Profit / (Loss) before Tax	\$9,335,079	(\$8,089,831)	-186.7%	\$2,896,746	-379.3%
Income Tax Expense Income Tax Expense - Current	2,333,700	(2,022,792)	-186.7%	724,187	-379.3%
Net Profit / (Loss)	\$7,001,379	(\$6,067,039)	-186.7%	\$2,172,560	-379.3%