

For the Board Meeting of: 1/20/2022

Executive Summary

December saw the inspection department completing 41 inspections and our back log is sitting at 1482. December is historically a slow month but this year other factors have emerged. Covid strikes again! Basically the guys had only been doing inspections for just 2 weeks when the numbers in Ontario started going through the roof. We started seeing many cases in our community, then closer to our personal lives, then cases emerged within our HTM family. We also were seeing some concern with insureds visiting their properties during these times. We immediately pulled they guys off the road with everyone's safety in mind.

Update on Major Goal(s)

Cross-training has begun with Warren holding a zoom education session on reinsurance to start the New Year. With the inspectors off the road at the moment I have them creating some presentations on some loss prevention cross-training topics. Should see all departments running sessions in the upcoming months.

Looking Ahead

The decision was made to keep the inspectors off the road till at least the end of January. Although the schools are returning, we decided to wait and see what the province does on January 26 when they re-evaluate the current shut down. I'm hoping we will be back on the road for February. I have begun talks with the 3rd party inspection company we currently use for pricing on a bulk basis. I hav reached out to FarmRe regarding the new inspection system but as yet have not heard any updates regarding testing and implement dates

Respectfully Submitted,

Bryce Clarke

“We make a difference in our communities.”

We are proud of the communities we are part of. We go out of our way to support them and make a lasting difference.

