

For the Board Meeting of: 3/17/2022

Executive Summary

The inspectors for the first time in 2022 returned to full on-site inspections for most of the month of February. Very little push back from insureds was observed and many of the inspectors indicated that the response was mostly welcoming. The completed inspections for the month was 71. We are prioritizing inspections with completing those deemed rush and high value at this time. The backlog currently sits at 1634.

Update on Major Goal(s)

Our department has one more subject to complete for cross-training and then we will begin our sessions. With the positive changes with Covid in our province I hope to present these to the various departments in person. Still waiting on any updates with the new inspection system. I continue to send information and they keep indicating we should start testing any week now. The ESG Environmental has not yet started but I have received interest from staff some staff members to join in when ready.

Looking Ahead

We are looking forward to continuing in a somewhat "normal" state of doing inspections hopefully for the remainder of 2022. With the new relaxed rules coming end of March and April, my department will be meeting to discuss our current practices with insureds and any changes regarding PPE and testing moving forward. Always the comfort level and safety of the inspector and the insureds must be kept priority at all times. Talks continue with 3rd party inspections and some decisions will be made shortly regarding this option. With the passing of Brandon it left a key spot missing in the Health and safety Committee at the office as he was a required certified member. As luck would have it, our new hire, Karli Bobiash comes to us fully certified, very knowledgeable from her past employment, and eager to join our team. This is great news and saves us from going through the certification of someone new. I have had discussions with some of our brokers in regards to loss prevention education for 2022. We will be looking into providing this education in the coming months.

Respectfully Submitted,

Bryce Clarke

"We make a difference in our communities."

We are proud of the communities we are part of. We go out of our way to support them and make a lasting difference.

