

For the Board Meeting of: 9/16/2021

Executive Summary

For the entire month of August the guys were out doing full onsite inspections. This is the first time we can say this since the pandemic began. It was a summer month so again we had some inspectors enjoying well needed vacation time. The month saw the inspector's complete 108 inspections. This makes our last 2 months total over 200 inspections completed. Our backlog sits at around 1450. There are no restrictions now and we are doing inspections on property, farm and commercial. For the most part the insureds are okay with the inspectors on their properties. The guys of course continue wearing masks onsite and doing Covid self-tests twice a week. We are for the most part meeting in person in the office on a bi-weekly basis. It is starting to feel more and more like normal. Let's hope this can continue in the future.

The inspectors received Cognition training from Barb and will start familiarizing themselves with its operation. Like anything new it take time for the guys to get comfortable with it.

Update on Major Goal(s)

Cross training was delayed but should be starting in September. As was heard in the planning meetings cross-training is a popular item and all departments and staff are looking forward to the project.

Looking Ahead

In the month of September we will be taking part in a kick off presentation of our new inspection system. My entire department will be involved as well as some underwriting representation. This will be put on by the vendors as well as FarmRe. We are hearing that we may see some hands-on play time with the new system in the last quarter.

Respectfully Submitted,

Bryce Clarke

"We make a difference in our communities."

We are proud of the communities we are part of. We go out of our way to support them and make a lasting difference.